

SAFE HORIZON ANNUAL REPORT 2010




safehorizon

moving victims of violence from crisis to confidence.



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MESSAGE FROM STEVEN C. PARRISH, CHAIR, BOARD OF DIRECTORS

Safe Horizon has been leading the way for over three decades in the area of victimization, helping survivors of intimate partner violence, child abuse, rape and sexual assault and other violent crimes. Since our inception in 1978, we have continued to expand services by launching new programs and initiatives to meet the needs of the residents of our city. In 2001, we established one of the country's first anti-trafficking programs to assist women, men and children being forced into modern day slavery.

New York City has been identified as a hub for traffickers and our Anti-Trafficking Program has worked with clients from over 60 countries, as well as from the United States. We have grown to become one of the largest service providers for survivors of human trafficking in the United States. Since its founding, the Anti-Trafficking Program has addressed this growing human rights issue offering client services, education, training and advocacy.

This year the U. S. Department of Justice, Office of Victims of Crime awarded Safe Horizon a multi-year contract to determine and implement best practices for helping U.S. born victims of sex and labor trafficking under the age of 18. We were one of only two agencies nationally to receive this award. This helped us launch a new trafficked minors initiative, a formal collaboration between our Streetwork Project, Anti-Trafficking and Child Advocacy Center programs to refer clients for appropriate services. Our ability to collaborate across these programs allows us to deliver unique and encompassing services to victims of trafficking.

As our Anti-Trafficking Program approaches its 10-year anniversary, Safe Horizon will continue to work in partnership with other advocates, law enforcement agencies, and government entities to prevent human trafficking and provide necessary support to victims. None of this would be possible without the generous contributions made by the many organizations and individuals who are committed to helping us build a better future for those clients we serve. On behalf of all of them, we thank you.

With gratitude,

Steven C. Parrish
Chair, Safe Horizon Board of Directors

MESSAGE FROM ARIEL ZWANG, CHIEF EXECUTIVE OFFICER

In March 2010, our Board approved a new five-year Strategic Plan for Safe Horizon. I believe this new plan positions Safe Horizon for great strength and leadership in the coming years, building on our strong foundation.

Through our strategic planning process we learned that the most important services we provide to clients are crisis management; safety planning; shelter; mental health services; emotional support; education and information. Therefore, we saw the need to make a much greater investment in better defining our client service activities. In doing so, we expect to lead the nation in meeting the needs of crime victims, and particularly victims of family and intimate partner violence or abuse – all right here in New York.

Bringing more focus to certain parts of our work also means that there are some things that Safe Horizon will no longer be able to do. These are programs whose emphasis is more toward prevention, and less toward direct services to victims related to their safety, risk and recovery. The three programs affected are the School Program, Mediation, and the Domestic Violence Accountability Program. We are ensuring that the wonderful colleagues doing great work in these programs have every opportunity to make a stable transition, whether to other positions at Safe Horizon, new or existing organizations that will carry on the work of these programs, or other positions entirely.

Safe Horizon has already begun to implement this strategic vision:

- Safe Horizon will be the preeminent organization helping victims of violence or abuse to manage immediate crises and increase safety in their lives.
- Safe Horizon will provide deeper support for victims of family and intimate partner violence or abuse to prevent reoccurrence.
- Safe Horizon will provide high-quality, integrated services, employ effective practices, and conduct ongoing assessment and evaluation in order to improve its services and better meet the needs of its clients.
- Safe Horizon will draw upon its strong partnerships with city and state government agencies, and its unique breadth of services to victims of all forms of violence or abuse, to strengthen its programs and reputation.
- Safe Horizon will be recognized as a national thought leader in innovating and evaluating practice to most effectively meet the needs of victims of violence or abuse.

As we embark on this new vision, I thank you for your outstanding contributions, and express the sincere hope and expectation that there will be many ways for us to continue to work together in the future.

With thanks to all,



Ariel Zwang
Chief Executive Officer



Safe Escapes from Violence and Abuse

Help for Victims of Domestic Violence

Safe Horizon is the largest provider of domestic violence services in the country, offering innovative programs and support to individuals and families leaving violent relationships and building safe futures.

Hotlines

Safe Horizon's Domestic Violence, Crime Victims, and Rape and Sexual Assault hotlines provide the gateway to help for domestic violence victims, and offer immediate 24-hour assistance. Services include crisis intervention, safety planning, shelter assistance, referrals to Safe Horizon programs or to other partnering organizations, advocacy with the police, and other practical assistance.

Hotline Services 2010 Highlights

- More than 158,000 calls came to all three (Domestic Violence, Crime Victims, Rape and Sexual Assault) lines Safe Horizon operated during 2010.

Shelters

Safe Horizon provides a network of confidential emergency and long-term domestic violence shelters, with 575 beds. Our shelters offer comprehensive services including counseling, housing assistance, life skills and parenting courses, childcare, and medical aid.

Shelter Programs 2010 Highlights

- 2,460 children and families found refuge at one of Safe Horizon's domestic violence shelters.

Legal Services for Domestic Violence Victims

Since 1991, Safe Horizon has given victims of domestic violence high-quality legal representation through our Domestic Violence Law Project program. Our attorneys have helped thousands of low-income, battered women receive help with orders of protection, custody, support, and divorce proceedings. They also advocate for clients within the criminal justice system, and conduct educational trainings for clients and community partners.

Domestic Violence Legal Services 2010 Highlights

- Our Domestic Violence Law Project offices helped 350 clients through case representation and advocacy in Family and Criminal Courts
- An additional 1,040 individuals received legal information and appropriate referrals to other needed services through our Legal Intake Line and other outreach.

Safety and Sanctuaries: Community Programs

Community Programs

Safe Horizon's Community Programs provide crisis intervention, case management, emergency assistance, information and referrals, individual counseling, support groups, advocacy, and other practical services for survivors of crime and abuse. We offer specialized services to rape and sexual assault survivors and families of homicide victims, in addition to community education and outreach services.

Community Programs 2010 Highlights

- Safe Horizon's Community Program Offices helped over 5,175 clients seeking assistance for themselves, their children and families

Safe Places for Children & Youth

For more than 30 years, Safe Horizon has been at the forefront of creating effective and innovative services to help children and young adults address violence and abuse in their homes, schools, and communities. We provide a safety net for more than 26,000 children and youth each year.

Child Advocacy Centers

Safe Horizon's Child Advocacy Centers (CACs) are child-friendly, safe spaces that provide prevention, intervention, emotional support, and treatment services to physically and sexually abused children and their families. Safe Horizon's CACs in Brooklyn, Manhattan, Queens and Staten Island operate in partnership with police, prosecutors, pediatricians, and child protective workers to provide each child with immediate and compassionate care—all under one roof.

Child Advocacy Centers 2010 Highlights

- Safe Horizon's Brooklyn, Manhattan, Queens, and Staten Island Child Advocacy Centers provided services to 6,769 child victims and their impacted family members.

One in every four women will experience domestic violence in her lifetime.

—National Institute of Justice and
the Centers of Disease Control and Prevention (2000)

Children's Centers

Safe Horizon operates 10 children's centers in Criminal and Family Courts in New York City's five boroughs, where thousands of children each year receive free, educational childcare while their parents or guardians are in court.

Children's Centers 2010 Highlights

- 19,282 children found warm welcomes at Safe Horizon's Children's Centers.

Streetwork

For thousands of homeless children and street-involved young adults, a refuge can be so hard to find. Young people involved in New York City's street culture are often victims of abusive families and unstable homes. They have often run away or been thrown out of their homes or foster care. Our Streetwork Program provides them with services that include individual and group counseling, crisis intervention, access to medical and psychiatric care, hot meals, showers, clothing, and emergency shelter.

Streetwork 2010 Highlights

- We made more than 19,000 street outreach contacts, connecting young people to services and helping many find a safe place to sleep.
- We helped more than 1,350 youth at our two drop-in centers.

Safety and Peace of Mind

Counseling Center

Safe Horizon's Counseling Center is the only New York State-licensed mental health clinic specializing in treating traumatized child and adult victims of crime and abuse. The Counseling Center staff links clients to a broad scope of other services that Safe Horizon offers, from practical and financial assistance to court advocacy and shelter placement.

Counseling Center 2010 Highlights

- Our Counseling Center provided 421 child and adult clients with 6,355 therapy sessions.

SAFE HORIZON PARTNERS WITH YALE UNIVERSITY TO HELP CHILDREN RECOVER EMOTIONALLY

Without immediate, effective intervention, trauma can follow children throughout their lives, negatively affecting interpersonal relationships, school performance, physical and emotional health, substance abuse tendencies, and the ability to function successfully as an adult. All too often, Safe Horizon sees children faced with these dangers. This is particularly true in our four Child Advocacy Centers, where we work every day with children suffering after severe physical or sexual abuse.

To help these children quickly – and when they need it most – we are proud and honored to be partnering with the Yale University Child Study Center, which is part of the Yale School of Medicine. Yale has developed an approach called the Child and Family Traumatic Stress Intervention (or “CFTSI”) which we are now using in our Centers. We describe it as an “early intervention model,” meaning that we introduce it to children very shortly after they disclose that they have been abused. Safe Horizon staff use the intervention to assess the emotional condition of each child and, where severe trauma is indicated, to take immediate action.

The goal of CFTSI is to reduce traumatic stress reactions and to help children avoid the onset of Post Traumatic Stress Disorder. Parents have a key role. With the aim of increasing a family's ability to support the child, they participate throughout the intervention with the objectives of learning to identify and respond to their child's trauma symptoms and working intensively with the child to reduce or master them. Remarkably, the intervention requires only four sessions, making it very appealing to families in distress who may not feel ready to make decisions about next steps or commit to longer term care.

Yale designed the CFTSI model specifically for children over the age of seven, because they are best able to describe their situations and emotions. Results with this age group have been excellent. Working with children on their campus, Yale found in 2009 that, three months after the intervention, 73 percent were less likely than comparison youth to exhibit the symptoms of partial or full Post Traumatic Stress Disorder. Using preliminary evaluation procedures introduced this year, Safe Horizon is finding results in our Child Advocacy Centers to be similarly promising.

There are important next steps ahead. Our partners at Yale now plan to adapt the CFTSI model for children in foster care and children under seven years old. These expansions will make it possible for Safe Horizon to help many more children early on, when trauma can be most dangerous. In addition, we believe they will produce a replicable model for use by mental health and social services providers nationwide. We thank Yale for this extraordinary opportunity and also thank the professional staff at our Child Advocacy Centers who are so successfully using CFTSI to aid children in crisis.

Safe Paths to Justice

Anti-Trafficking Program: Rescuing and Restoring Lives from Modern-Day Slavery

Trafficked persons are often forced, through sexual, physical and/or psychological violence, to perform work under slavery-like conditions. Of the estimated 700,000 to 2 million people trafficked globally each year, thousands are trafficked to or within the United States.

Safe Horizon's Anti-Trafficking Program (ATP) is one of the largest service providers for survivors of human trafficking in the United States. Our services are open to men, women, and transgendered individuals, as well as children who have been compelled to work against their will. Our staff also works diligently to raise awareness, provide training to other organizations,

develop partnerships, and advocate on a national and international scale to end modern-day slavery. Our legal services for immigrants through the Immigrant Law Project (ILP) offers advocacy, crisis intervention, and community education for immigrants, asylum seekers, refugees, and victims of domestic abuse, torture, and/or persecution.

Anti-Trafficking Program 2010 Highlights

- Our Anti-Trafficking Program offered over 1,081 in-person supportive counseling sessions, provided 1,223 telephone supportive counseling sessions, and made 2,535 follow-up phone calls and emails to clients.
- Anti-Trafficking Program provided trauma-informed, rights-based and client-centered services to 52 new clients and 21 of their family members.
- In all, 57 trainings and presentations were conducted to 1,385 partners in law enforcement, victim service organizations and other key stakeholders.

STREETWORK & ANTI-TRAFFICKING PROGRAM COLLABORATION

In January 2010, Safe Horizon received a three-year grant award from the Federal Office for Victims of Crime to develop a new approach to meet the complex, multi-faceted needs of U.S.-born child and teenage victims of sex and labor trafficking.

The project calls together expertise from our own Streetwork program for homeless and street-involved youth and our Anti-Trafficking Program for victims of modern day slavery. The programs have been faced with the challenges of developing a service delivery model for serving trafficked minors, and working with the National Institute of Justice to produce a "best-practice" standard that can be replicated nationally.

By federal definition, any person under the age of 18 who sells their body – whether on their own terms or through a third-party trafficker or "pimp" – is classified as a victim of human trafficking. These young people fight to survive on the streets nearly every day. Many resort to selling their bodies in exchange for money or a place to sleep – commonly known as survival sex – which places these young people at risk for disease. Compounded with existing issues such as pervasive hunger and homelessness, mental health issues, and lack of education, this population is in need of an effective intervention designed to best meet their individual needs.

"The Anti-Trafficking Program and Streetwork have established a mutually reinforcing anti-trafficking initiative that addresses all forms of human trafficking, regardless of age, gender, nationality, or type of trafficking," says Jennifer Dreher, Senior Director of the Anti-Trafficking Program. Since establishing this partnership, the two programs have shared case management responsibilities, and the Anti-Trafficking Program has even referred some of

their younger foreign-born clients to Streetwork for emergency shelter.

While working with this special population is hardly new to Streetwork, which has assisted sexually exploited youth for years, the program had never collaborated with law enforcement. Johannah Westmacott, Coordinator of Trafficked Minors, who has worked at Streetwork in various positions for over five years, says Streetwork is now regularly reaching out to law enforcement to assert itself as a resource for this population. Many young people find it difficult to be referred to Streetwork by the police or FBI. "Many of them are confused and don't know who to trust," says Johannah, "so we make clear that we are not law enforcement. We respect their privacy."

For the young people at Streetwork targeted by this grant, however, most are completely unaware of their "trafficked" status since they perceivably receive the same services as other Streetwork participants, preventing them from feeling singled out. All work with this population is completed through case management, which all participants receive at a Streetwork drop-in center. All young people at Streetwork have their own unique situation, and therefore focus on their needs as they define them, at their own pace. These individuals set their own goals, and Streetwork's role is to provide support in achieving them – whether their goal is to abstain from unprotected sex or to obtain a GED.

This exciting, truly collaborative project at Safe Horizon – while at an early stage – has the potential to set the national standard for homeless youth providers that work with young, sexually exploited populations. The staff at Streetwork and the Anti-Trafficking Program are equally enthusiastic and committed to a common goal – helping a most vulnerable population to achieve long-term safety. Safe Horizon aims to meet this goal by serving as a model and resource for similar programs in the United States.

SAFE HORIZON CORPORATE PARTNERSHIPS

Safe Horizon's corporate partners demonstrate their commitment to helping victims of violence through their generous support. Safe Horizon is grateful to our corporate supporters for their time, generosity, and commitment to Safe Horizon's mission.

Key Partners

Phillips-Van Heusen

Since 1998, Phillips-Van Heusen (PVH) has been an ardent supporter of Safe Horizon. Phillips-Van Heusen's commitment to community service is an integral aspect of their corporate identity. Demonstrating their genuine commitment, PVH generously donated \$500,000 to our campaign for our Manhattan Community Program. At the heart of their community engagement initiatives are Phillips-Van Heusen associates whose dedicated support has touched Safe Horizon's extensive and diverse client base, through employee volunteer events at our program sites throughout New York City.

In addition, all of their Human Resources staff have been trained in SafeWork. Phillips-Van Heusen has ensured that all their associates have received resources to help raise awareness of domestic violence in the workplace. Hope Shining has also benefited from Phillips-Van Heusen's signature Hope Shining ties, designed specifically to engage the public in recognizing and responding to the signs of child abuse.

Capital One Bank

Capital One Bank's dedication is evident in its active and steadfast support of Safe Horizon for nearly a decade. To date, the company has committed more than \$2 million to our programs and initiatives, including critical funds toward Safe Horizon's Child Advocacy Centers for victims of child abuse. With Capital One Bank's support, Safe Horizon is able to provide comprehensive services in one child-friendly location, enhancing the quality of child abuse investigations, prosecutions and treatment services for young victims and their families.

Capital One Bank also serves as the proud national sponsor of Hope Shining, Safe Horizon's national initiative to increase awareness, prevention, and support services for children, families, and communities impacted by violence and abuse. Capital One Bank branches displayed materials educating customers on the signs of abuse.



PHILLIPS-VAN HEUSEN CORPORATION



WORKING TOGETHER TO KEEP YOUR EMPLOYEES SAFE AND PROTECT YOUR BOTTOM LINE

Domestic violence impacts thousands of working women and men every day, and affects the financial strength of the companies for which they work. Through training, education, and public awareness, SafeWork is Safe Horizon's national movement that challenges corporate leaders to recognize domestic violence in the workplace and supports their efforts to take action in addressing it.

Domestic Violence in the Workplace

- Domestic violence costs businesses nearly \$6 billion each year in aggregate costs.
- More than 1 in 4 women in the workplace identify as being a victim and /or know a coworker who is a victim.
- 74% of domestic violence survivors are harassed by their partner while they are at work.

SafeWork Education and Training

Leveraging our expertise as national leaders in responding to domestic violence, Safe Horizon has developed a comprehensive training program to educate executives, HR professionals, security staff, and others on how to better recognize the signs of domestic violence among their employees, and how to respond appropriately and sensitively.

Take action against one of the most significant and costly problems in corporate America today.

www.safehorizon.org/safework



Making a Difference in Fiscal Year 2010

\$500,000 +

PVH Corp.

250,000+

The Oak Philanthropy Limited
The Pinkerton Foundation

\$100,000 +

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Booth Ferris Foundation, Inc.
Capital One Bank
Diane and Steve Parrish*
Robin Hood Foundation

\$50,000 +

New York Life Insurance Company
The van Ameringen Foundation
Verizon

\$25,000 +

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Bloomberg
The Frances L. & Edwin L. Cummings Memorial Fund
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\$2,500 +

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The Peter J. Solomon Company
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United Way
The Emanuel and Anna Weinstein Foundation
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\$1,000 +

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Brian Wolfe*
ZBI Employee Allocated Gift Fund

*Hope on the Horizon society member

Safe Horizon's Fiscal Year 2010 — Financial Summary

REVENUE	FY2010	FY2009
Grants	\$42,824,436	\$44,649,384
Contributions	\$3,259,068	\$4,100,017
In-Kind Contributions	\$612,419	\$757,882
Special events	\$822,311	\$656,241
Investments	\$35,161	\$(15,439)
Fees	\$2,504,640	\$2,309,195
Interest Gain/(Loss)	\$41,166	\$(104,333)
Miscellaneous	\$122,393	\$243,517
TOTAL REVENUE	\$50,221,594	\$52,596,464

EXPENSES

Programs

Domestic Violence	\$19,991,801	\$20,938,809
Community/Court	\$11,045,315	\$12,027,035
Child/Mental Health	\$10,317,226	\$9,171,059
TOTAL	\$41,354,342	\$42,136,903

Support

Management	\$6,413,081	\$6,944,576
Fundraising	\$1,390,626	\$1,511,725
Total	\$7,803,707	\$8,456,301
EXPENSE TOTAL	\$49,158,049	\$50,593,204

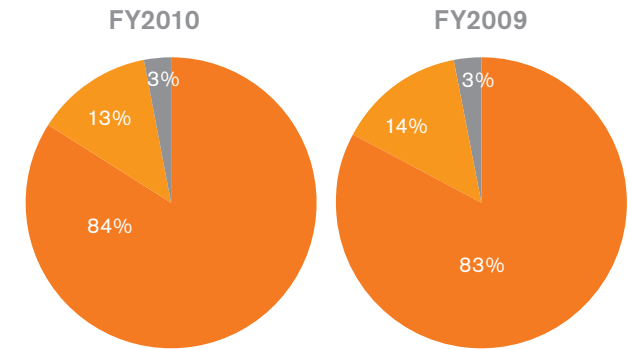
Revenue/Expenses	\$1,063,545	\$2,003,260
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NET ASSETS

Beginning of year	\$18,369,743	\$16,366,483
End of year	\$19,433,288	\$18,369,743

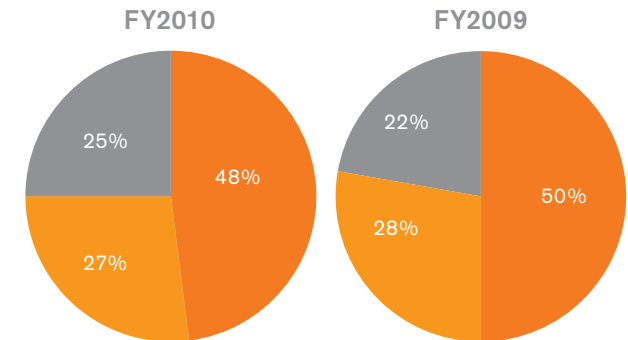
How we spent our funds:

	FY2010	FY2009
Programs	84%	83%
Management	13%	14%
Fund raising	3%	3%



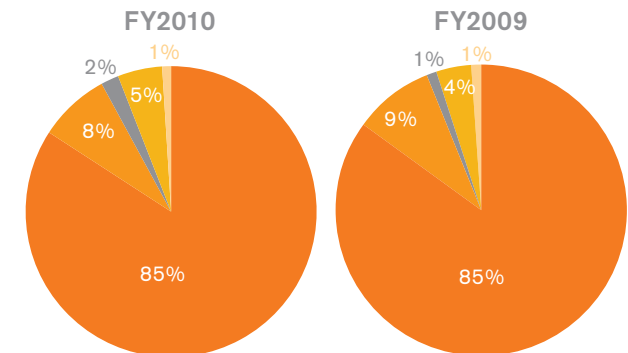
Programs we supported:

	FY2010	FY2009
Domestic Violence and Hotlines	48%	50%
Court, Community, and Criminal Justice	27%	28%
Children	25%	22%



Where our funds come from:

	FY2010	FY2009
Grants	85%	85%
Contributions (including in-kind)	8%	9%
Special events	2%	1%
Fees	5%	4%
Miscellaneous	1%	1%



Safe Horizon's mission is to provide support, prevent violence, and promote justice for victims of crime and abuse, their families and communities.

